



MEDIA RELEASE

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REGIONAL WATER PARTNERS TO ADMINISTER WATER QUALITY PREVENTATIVE MAINTENANCE PROGRAM

BURLINGTON, NC— In a continuing effort to distribute high quality water, the following water utilities: Archdale, Burlington, Greensboro, High Point, Jamestown, Randleman, Reidsville, and the Piedmont Triad Regional Water Authority, will conduct a routine Water Quality Preventative Maintenance Program beginning on June 27, 2016 and running through August 1, 2016.

The Water Quality Preventative Maintenance Program will involve temporarily switching water disinfectants from the present chloramines to chlorine in order to optimize water quality within the distribution systems. This temporary process change is strongly recommended by the Environmental Protection Agency (EPA) and the State to preserve water quality by ensuring persistent disinfection levels exist throughout the water distribution system.

Both chlorinated and chloraminated water is safe for drinking, bathing, cooking, and other general uses. Those who use water in the kidney dialysis process, for fish, ponds, pools or aquariums, and in some specialized business production processes, need to take special precautions to remove chloramines and chlorine from water prior to use. Those who fall into any of the categories mentioned are encouraged to seek professional advice concerning the removal methods for chlorine and chloramines.

During the Preventative Maintenance Program, some water customers may notice temporary taste, color or odor differences in their water. This is a normal component of the process and customers should be reassured that water safety will not be affected.

Residents that need more information or have specific questions may contact the Burlington Water Resources Department at (336) 222-5133.

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Our Mission:

“The City of Burlington is dedicated to providing high quality municipal services within our diverse community in a friendly, professional and efficient manner in order to promote the safety, health, and quality of life of residents and employees.”

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